

1 (Currently Amended) An alert system for requesting service of a machine which requires servicing comprising:

a sensor for detecting a machine event;

a recorder storing one or more pre-recorded audible voice messages, said audible voice messages corresponding to machine event;

a transmitter for transmitting said audible voice messages over the public switched telephone network; [[and]]

a trigger for transmitting said audible voice messages to a predetermined telephone number using said transmitter upon said sensor detecting a predetermined machine event; and

a receiver at the predetermined telephone number for receiving the audible voice messages transmitted over the public switched telephone network.

2. (Currently Amended) The alert system for requesting service of a machine of Claim 1 wherein said transmitter leaves an audible voice-mail message with an answering system when transmitting said audible voice messages.

3. (Currently Amended) The alert system for requesting service of a machine of Claim 1 further comprising a clock connected to said trigger, said trigger sending said audible voice messages corresponding to machine event at predetermined times of the day.

4. (Currently Amended) The alert system for requesting service of a machine of Claim 3 further comprising:

a plurality of sensors for detecting machine events at a plurality of machines;

a plurality of recorders storing pre-recorded audible voice messages corresponding to machine events;

a plurality of transmitters for transmitting the audible voice messages over the public switched telephone network;

a plurality of triggers for transmitting the audible voice messages to a predetermined telephone number upon the sensor detecting a predetermined machine event; and

a plurality of clocks connected to said triggers causing said triggers to send said audible voice messages corresponding to machine event at predetermined times of the day;

said clocks staggering the transmission of audible voice messages from the plurality of machines to avoid busy signals.

5. (Currently Amended) A method of requesting service of a machine comprising the steps of:

providing an alert system including a machine sensor for detecting machine event, a recorder storing one or more pre-recorded audible voice messages, the audible voice messages corresponding to machine event, a transmitter for transmitting the audible voice messages over the public switched telephone network; [[and]] a trigger for transmitting the audible voice messages to a predetermined telephone number using the transmitter upon the sensor detecting a predetermined machine event, and a receiver at the predetermined telephone number for receiving the audible voice messages transmitted over the public switched telephone network;

detecting a machine event with the machine sensor; and

transmitting an audible voice message to [[a]] the receiver at the predetermined telephone number over the public switched telephone network, the audible voice message corresponding to the machine event;

receiving the audible voice message from the receiver by persons servicing the machine.

6. (Currently Amended) The method of requesting service of a machine of Claim 5 further comprising the step of recording the telephone audible voice message on an answering system after the message has been transmitting an audible voice message to a predetermined telephone number.

7. (Currently Amended) The method of requesting service of a machine of Claim 5 wherein the alert system includes a clock connected to the trigger, and the method of requesting service includes the step of transmitting the audible voice messages corresponding to machine event at predetermined times of the day.

8. (Currently Amended) The method of requesting service of a machine of Claim 7 wherein the alert system includes a plurality of sensors for detecting machine events at a plurality of machines, a plurality of recorders storing pre-recorded audible voice messages corresponding to machine events, a plurality of transmitters for transmitting the audible voice messages over the public switched telephone network, a plurality of triggers for transmitting the audible voice messages to a predetermined telephone number upon the sensor detecting a predetermined machine event; and a plurality of clocks connected to said triggers causing said triggers to send said audible voice messages corresponding to machine event at predetermined times of the day, and the method of requesting service further comprises the step of:

staggering the transmission of audible voice messages from the plurality of machines to avoid busy signals.